

From the Principal

Hi PSPC Community!

I hope this newsletter finds you and your family healthy and happy. It's been a big couple of weeks here and as a team, we're very excited with some of our recent achievements. As a whole staff, we have committed to our 2021 Annual Improvement Plan. This is the plan that outlines our priorities for the year and provides the direction and areas that we will be improving in. This year we are committing to:

Improvement Priority 1: Accelerating Achievement in Reading and Writing through Targeted Teaching

Improvement Priority 2: Improving school culture through community engagement, staff and student wellbeing

We have the staff to achieve these improvement goals and it may take more than one year to do these well. As a community, you will also have a part to play in assisting us in reaching what we set out to do. *What can you do right now?*

- Read with your child every night or ensure that your child is reading independently every night. Make sure the book they are reading is something they are interested in **(also pull the plug on the Playstation and disable the wifi if you need to)**.
- Involve yourself in school events, and be confident in communicating with the school about concerns or issues that you have. We will have some exciting school events coming up for you to be involved in, so please keep an eye on our events calendar.

95—0 the Celebration of Greatness

This is an exciting initiative for all Year 5 and 6 students to raise student attendance rates and reduce student suspensions. The Celebration of Greatness results in a cluster sport program being held each term. Since being announced, it has been very well-received by the school community and to say that our students are excited would be an understatement!

As an added bonus for students who achieve an invite to all of the cluster sport events over each term, they will get to keep their sports shirt. This is the current design, however it is subject to change.

We aren't forgetting the rest of our year levels. They will also have their own Celebration of Greatness events and I will share more about this soon.



Dave Hartley | Principal

In the coming weeks....

Friday 26th February

9:00am Senior Assembly

2:00pm Deadly Choices

Wednesday 3rd March

2:00pm PSSC Boys in Reading Buddy program Year 3 students

Monday 8th March

2:00pm PSSC Deadly Readers program Year 1&2 students

Monday 1st March

2:00pm PSSC Deadly Readers program Year 1&2 students

Friday 5th March

9:00am Junior Assembly

2:00pm Deadly Choices

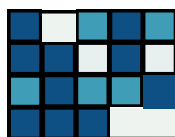
Wednesday 10th March

2:00pm PSSC Boys in Reading Buddy program Year 3 students

3:15pm-7:00pm Student - Parent Teacher conferences

5:30pm P&C AGM

6:00pm P&C Meeting



NEWSLETTER

From the Deputy Principals

Every day counts

**AVERAGE ATTENDANCE
FOR 2021: 91.2%**

Attendance Week 4

Our current attendance rates (school targets 95%)

Prep	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6
90.3%	93.2%	91.6%	90.7%	90.6%	91.2%	93.2%

Did you know? Research shows that in Queensland, higher student attendance at school is associated, on average, with higher student achievement.

Why is regular attendance at school important?

Regular school attendance will mean that your child has a better chance in life. Your child will achieve better when they go to school all day, every school day.

- they learn better
- they make friends
- they are happier
- they have a brighter future.

Student Led Parent conferences March 10 3:15 - 7:00pm

In 2021 we will again have Student Led Parent conferences, a different form of the traditional Parent Teacher interview in which your child/ren will lead you through their work, their learning and behavioural goals and their progress. This will be held in all classrooms from Prep to Year 6 on **March 10 3:15 - 7:00pm**. **Prep classes will have a more traditional parent interview with the teacher and parent.** Interviews will be of **15 minutes duration**.

For these interviews we are using an internet-based booking system called Parent Teacher On-Line (PTO).

Contact us

Pimpama State Primary College
P: (07) 5549 5333
principal@pimpamaspc.eq.edu.au

Cunningham Drive North
Pimpama QLD 4209
Australia

Quick links

Investing For Success (PDF, 146KB)
Student Code of Conduct (PDF, 1900KB)
Flexischools
Parent Teacher Online



Please follow these steps to log in to PTO and make your interview bookings:

1. Go to the school's web site www.pimpamaspc.eq.edu.au and click the Parent Teacher Online link in the Quicklinks at the bottom of the page.
2. At the PTO login screen, click "Register for use" and enter your name and email address. Then click "Send registration". By doing so you are consenting to your information being stored in PTO and being used for the purpose of interview bookings.
3. An email containing your login PIN will be sent to the email address you provided. You may need to check your junk mail folder as genuine email messages can sometimes be incorrectly classified as junk mail.
4. If you don't have an email address, contact the school by phoning 55495333 so that we can enter your details for you.




NEWSLETTER

5. After you have received your login details, click “Login” on the PTO login screen and enter your surname and PIN as shown in the email.
6. Enter the Student ID of the student for whom you wish to book interviews. Education Queensland student IDs (EQ Id) have ten numbers followed by one letter. You can enter more than one ID if you have multiple students at the school. If you do not know the student IDs they are available from the office. The classes of each student can be listed to check that you have entered the ID correctly, and to help distinguish between siblings.
7. You can optionally enter the name of the students for the IDs entered. By doing so you are consenting to the student’s name being stored and used in PTO for interview bookings. *You do not have to enter the name of the student(s)* but doing so will help you when making bookings and will also help teachers to know who they are seeing/discussing for each interview.
8. After you have entered your student ID(s) and optional name(s), proceed to make bookings as instructed on the screen.

If you have any questions or concerns about security or privacy of information stored in PTO please visit www.parentteacheronline.com.au/privacy

Please note the following points:

- You will only see time slots that are *available* at the time you are using the system. As time slots are booked for teachers, those time slots are no longer displayed as available. PTO prevents double-booking of teachers or parents/guardians.
- When you have made all the bookings you require, you can download or email a PDF *report* of your bookings in time order for printing. You can log in and *change bookings* any time **up to Midnight, March 9.**
- If you see this symbol  displayed along side the class name, it means this teacher recommends that you book an interview.
- Other parents may be making bookings at the same time that you are using the system. It is possible, though unlikely, that a time slot is displayed to you as available, but is then booked by another parent shortly afterwards. If you then attempt to book this time slot it will not be available and a message will be displayed to indicate this.

If you encounter any problems using PTO please contact the school office **by phone on 55495333 or email Amanda amorr425@eq.edu.au**

Any feedback you may wish to provide will be most welcome.

If families need to raise an issue with the school, the first point of contact is the classroom teacher. Please email them to make an appointment. Teachers will respond within 24 hours to make an appointment. If after interaction with the teacher and you are not satisfied, contact the sector deputy by email and we will get in touch with you.

Prep and Year 1 Deputy—Matt Weir mweir15@eq.edu.au

Year 2 and 3 Deputy—Kellie Fletcher kflet24@eq.edu.au

Year 4, 5 and 6 Deputy—Stuart MacKenzie smack31@eq.edu.au

Stuart MacKenzie, Matt Weir & Kellie Fletcher | Deputy Principals

Teaching and Learning

Dear families. Over the coming weeks, I am going to share some information from PETAA (Primary English Teaching Association Australia) about the importance of reading at home, and how this has the potential to set your child up for success, both within the classroom and beyond.

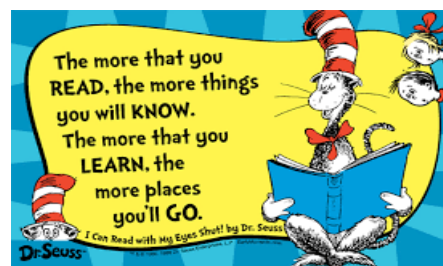
You make a difference to your children's reading journey. Your role as an advocate for your children's reading success cannot be overestimated. It has a direct impact on the ease and confidence with which they pursue their reading and writing.

It is the joy and love of sharing a good book on a nightly basis that sets the foundation for their reading success, and ensures that reading is given the priority it deserves. Reading regularly with someone who cares is the inspiration that all readers deserve.

The right book infused with fun, laughter, and love goes a long way in creating life-long readers who in thirty years' time recall with joy being snuggled on the lounge with you and their favourite book.

Oh how I love a good book. Happy reading everyone.

Allison Rudd | Head of Department: Curriculum



From the Business Manager

Student Resource Scheme 2021

Last week all students received a Student Resource Scheme Form. Parents are to indicate whether or not they wish to participate in the SRS by completing this Participation Agreement Form. Once forms are received at the office invoices for the amount of \$125 will be issued to the parent providing consent to participate in the SRS.

Payment Options

Option 1: Payment of Cash/EFTPOS - Wednesday and Friday between 8.00 and 10.30 am

Option 2: BPoint (information detailed on Invoice)

Option 3: Internet Banking (direct payment into the school bank account). As there is often a delay by a day or so between banking institutions before the data shows up on our statement, do not leave it until the due date to make the payment as it will miss the cut off.

School's bank account details are:

Account Name Pimpama State Primary College

BSB Number: 064 793 Account Number: 10058694

Description of Payment: Student's EQ ID Number

Option 4: Centrepay Deduction (parent to set up CRN 555 111 548X)

Sharon Laverty | Business Manager



NEWSLETTER

Celebrating Success

The following students were announced on Junior Assembly last week. We look forward to recognising the senior school award winners in the next newsletter after this week's assembly.

Students of the Week

Prep A	Lacey	Callie
Prep H	Jaxon	Rosalie
Prep P	Markus-Grae	Greightness
Prep R	Zariah	Adam
Prep T	Astin	Scarlett
1B	ezekeiah	emanual
1H	Mason	Maci
1KL	Emilija	Vincent
1L	Ljiljana	Jackson
1O	Reme	Daxton
1/2A	Irie	Amritpal
1WL	Ambar	Grace
2B	Rafee	Isabel
2D	Isla	Lennix
2AS	Jin	Luca
2P	Isabelle	Harper
2T	Riley	Carter

PBL Award Winners

Prep A	Skylahzae	Austin
Prep H	Valentine	Hinerakei
Prep P	Aaliyah	Lazar
Prep R	Danakah	Teanna
Prep T	Brylee	Jayden
1B	Tiare	Chloe
1H	Madi	Aura
1KL	Marli	Jordana
1L	Isabel	Joshua
1O	Penny	Mariah
1WL	Hailee	Bentley
2B	Kaizyn	Poppy
2D	Alkira	Aubrey
2AS	Harlem	Willow
2P	Lawrence	Lyric
2T	Taya C	Alayna

PBL Focus

The Week 5 PBL focus is to 'Allow Others to Learn'. Every student has the right to learn and get the best education they can. Allowing others to learn is also part of being an 'Active Learner' which is one of our school rules.

The Week 6 focus for PBL is to 'Be confident - use your growth mindset'. If someone has a growth mindset, they have a positive attitude towards learning and their ability to progress and achieve.

This week students have begun to visit the Step Up Shop in order to select from a range of bronze, silver or gold coupons depending on the number of Step Ups they have received. Already we've seen Mr Hartley and Miss Paddon lose their chairs for a day, Mr Bill play a board game, students visit other classes for lunch and the making of cornflour slime.

This week we have started an exciting initiative for all Year 5 & 6 students to raise student attendance rates and reduce student suspensions. We have called this program 95-0, the 'Celebration of Greatness'. This is the cluster sport initiative that Mr Hartley promoted on Facebook this week.

Students that achieve their individual attendance target, and can work towards a 95% attendance level and receive zero suspensions, will be invited to trial for the Celebration of Greatness cluster sport program. We will also be investigating programs we can offer with our middle and junior school students as well in the coming weeks.

We have made a strong, positive start to the year with our reinvigorated Step-Up awards with our PBL team. Yesterday 5 students achieved 40 Step Ups, and our Step Up shop opened for the first time! This program is targeted at getting our students to school every day. Because every day counts!

We look forward to seeing all of our wonderful students at school, every day and having all of our students take part in this fantastic opportunity.

95-0

Yr 5&6 Cluster Sports : Celebrating Greatness

From the P&C

Our Annual General Meeting (AGM) will be held on the 10th March 2021 5pm. This meeting is where the executive positions will be elected. If you are interested in putting your name in for any of the executive positions please email pandc@pimpamaspc.eq.edu.au with a Biography. Meetings are held every 2nd Wednesday of the month at 5:30pm for parents and people of the community to attend.

If you are just wanting to volunteer for events this year please also email us and we'll add you to a volunteer messenger group. There will be posts on the parents Facebook pages and the school Facebook page calling for volunteers, so if you don't have a chance to email them just comment on any of those posts.

Our first Bunnings BBQ fundraiser at Pimpama is coming up on the 13th March. If you're wanting to volunteer a few hours of your time that day to support the school and the P&C please email us to let us know.

The Cookie Dough fundraiser has started with a bang. Our goal is to sell 550 tubs to raise funds for a splash of colour to be put through the school in certain areas. As of Sunday night, 200 tubs were already sold. Keep up the amazing work PSPC families. If you have any questions please email us.

P&C Executive Team

WHY VOLUNTEER?

- To make new friends and learn new skills.
- To make my kids proud and make school a better place for all our students.
- For the sense of achievement!
- To belong to a community.

FOR THE SMILES

P&CQld

The P&C President
Role description

- Good knowledge of the rules, operations and meeting procedures of the P&C
- Provide leadership
- Chair meetings
- Act as spokesperson/representative of the P&C
- Foster good communication between the P&C, school and community
- Encourage participation to ensure that everyone can have a say
- Is the accountable person in all employment and OSHC issues

For more information see the booklet "Congratulations! You've been elected President of the P&C" on the info place

P&CQld

ROLE OF THE P&C: PRESIDENT, TREASURER, SECRETARY

The P&C Secretary
Role description

- Prepare and distribute notices of meetings and meeting agendas
- Prepare, distribute and present minutes of meetings to members
- Maintain a register of correspondence and distribute correspondence promptly
- Maintain a register of P&C members
- Maintain a volunteer register whenever and wherever volunteers are working for the P&C
- Organise, record and maintain P&C documents
- Ensure a copy of the P&C's Constitution is accessible and available

For more information see the booklet "Congratulations! You've been elected Secretary of the P&C" on the info place

P&CQld

ROLE OF THE P&C: PRESIDENT, TREASURER, SECRETARY

The P&C Treasurer
Role description

- Ensure the P&C complies with the Accounting Manual
- Financial statements/reports at each meeting
- Pay accounts promptly when authorised by a meeting
- Issue receipts for monies received
- Maintain accountable forms register
- Maintain P&C asset register
- Monitor wages and ensure accounts are current and reconciled
- Prepare annual financial statements for auditing
- Ensure accounting is open and transparent

For more information see the booklet "Congratulations! You've been elected Treasurer of the P&C" on the info place

P&CQld

ROLE OF THE P&C: PRESIDENT, TREASURER, SECRETARY

The P&C Vice-President
Role description

- Chair meetings if the President is absent
- Provide essential support for the President and help the Secretary/Treasurer as required
- Become familiar with P&C operations, rules and meeting procedures
- Act as the President's "understudy" and gain an understanding of the various executive roles
- Perform a role particular to your P&C, such as "Publicity Officer" or "Fundraising Co-ordinator"
- Carry out any duties delegated by the President

For more information on executive roles, see the info place

P&CQld

ROLE OF THE P&C: PRESIDENT, TREASURER, SECRETARY

Dear Parents/Carers,

It can be difficult to know where to go for help if your child needs support in the areas of social emotional wellbeing, mental health and behaviour. If your child is showing difficulties in these areas at home or at school, there are a number of good quality services available in the local area. The following information has been compiled by our school's Guidance Officer and is a snapshot of some of the services commonly used by families. Many of these options are free or low cost and all prefer parents to get in touch with them directly. Where possible, scanned copies of brochures have been included for further information. We hope this is helpful to you and your family.

Service	Information	Contact Details
Family Child Connect	This is a free service aimed at helping parents through various challenges. They will talk to you about your worries and concerns over the phone and connect you to the most appropriate services (which may include those listed below). They are like a telephone directory of all local community services available for parents and be a good first port of call if not knowing where to go for help.	(07) 5508 3835
Griffith University Support Programs		
Regulating Overload and Rage Program (ROAR)	For children ages 8-12 who struggle with emotions and anger. Practical solutions to everyday situations that lead to rage in children. Helps you and your child by teaching them emotional regulation strategies.	1800 188 295 Psychclinic-gc@griffith.edu.au Griffith.edu.au/healthclinics
Recognising Emotions Establishing Friendships (REEF)	For children aged 5-12 who find it hard to make friends. Program addresses social anxiety, which can make it hard for children to make and maintain friendships.	
Family Interaction Program	A free service for families with children aged 1-6 years of age. Flexible service focusing on the specific needs of the family.	07 5678 9105 fip@griffith.edu.au Click here for further information
Child/Family Counselling - Psychological Therapy		
Flourish – Child and Family Therapy	A free child and family counselling service for families who have experienced trauma or who are at risk of harm. Can help with grief and loss, mood changes, behavioural concerns, sleep difficulties, worries about schooling and family stress.	Act For Kids 07 5656 8600 31 Olsen Ave, Labrador, Qld, 4215
Northern Gold Coast Communities for Children – Family Support and Counselling Service	A free service for families with children aged 0-12 Years Old. Available for families who may be isolated, in crisis or simply needing extra support and information.	(07) 5529 8087 or (07) 5580 4995 family@youthcentre.org.au
Relationships Australia Counselling for Families and Children	A service to support children and families with stressful events, e.g., family separation and parental conflict. Relationships Australia also offer courses and information about parenting after separation. Also free ongoing counselling for recent and historical crimes and support, DV support.	1300364277 www.raq.org.au
Paradise Kids	Providing support for children and their families suffering major illness, grief and/or loss. Can be death of a loved one, relationship breakdown (separation/divorce) or terminal illness. Call to arrange appointment.	88 Allied Drive, ARUNDEL 07 5574 6853 www.paradisekids.org.au
Accorras Family Mental Health Support Service	Provides free, individual outreach support for children (0-18 years) who are at risk of developing a mental health condition or have a diagnosed mental health condition. Sessions are conducted at the child's home or on request may be conducted at school.	(07) 5679 3300 https://www.accorras.com.au/fmhss

Child and Youth Mental Health (Queensland Health)	This is a public service that parents can self-refer to. It is a community based service for children and young people aged 0-18 years and their families in the Gold Coast region who are experiencing severe / complex psychological, emotional and/or behavioural problems. They will discuss your child's difficulties and level of concern over the phone.	1300 642 225 Robina Health Precinct 2 Campus Cres, Robina
Practical Behaviour Solutions	A mobile service for single parents/couples/carers & professionals/organisations caring for someone expressing challenging behaviours aged 2.5 years and up. This service is also for individuals aged 15 and up experiencing problems as a result of an Autism Spectrum Disorder. Bulk-billing available where possible.	1800-TANTRUM or 1800 826 878 reception@practicalbehavioursolutions.com www.practicalbehavioursolutions.com

Bulk-Billed Psychology Sessions under a Mental Health Care Plan

The most common and cost-effective way to access psychological therapy is to get a referral from your doctor (GP). After speaking with a GP about your concerns, yourself or your child may be given a 'mental health care plan.' This enables you to receive up to 10 bulk billed sessions with a psychologist per calendar year. Depending on the specific clinic, there may be an initial fee or a gap fee. The GP can provide more information about clinics in the local area.

Parent Support

Parentline	Free phone support and counselling for parents. "Parenting is tough. But you don't have to do it alone. When things become challenging, it's important to know that you can always talk to someone about what's going on. If you're a parent, carer or family member living in Queensland or the Northern Territory, you can call Parentline from 8am-10pm, seven days a week – for the cost of a local phone call."	1300 301 300
Northern Gold Coast Communities for Children	Each term various parenting support programs are offered free of charge that address a range of topics including: children with challenging behaviours, strategies to build resilience among children, connecting with teens, conflict resolution, mothers and daughters program, assertiveness and confidence building strategies. Book online. Programs fill quickly.	(07) 5529 8087 25 Leo Graham Way, Oxenford. Bookings: http://www.youthcentre.org.au/bookings/
Benevolent Society Early Years Centre	For parents of children from birth to 8 years. Variety of support options offered including child health checks, preparation for schooling, home visiting/support, money management workshops, parenting workshops about language development, learning through play and positive parenting.	(07) 56449400 Upper Coomera, Old Coach Road (beside Coomera Springs SS)
Accorras Triple P Parenting	In an Accorras Triple P course, parents learn about strategies for their situation, talk and share stories with other parents and refer to the comprehensive Triple P manual provided to take home and keep. Triple P helps parents use their parenting skills positively in a range of situations, focusing on setting limits, guiding children positively and helping parents establish what is acceptable.	(07) 5679 3300
Domestic Violence Prevention Centre (DVPC) Gold Coast	Support service for women and children experiencing domestic violence (historically or currently). Also provides Southport Court Support – Level 2.	07 5591 4222 (Administration) 07 5532 9000 (Counselling) www.domesticviolence.com.au
DV Connect	Confidential; 24 hours; counselling and refuge information.	1800 811 811 1800 600 636 – Men's line

Food Assistance

Peoples Market	Food parcels: available from \$20. Order parcels online then select pickup location. Friday 3pm to 5:30pm.	2 Guara Grove, PIMPAMA 0403 059 132 www.ppelsmarket.com.au
Hillsong City Care Storehouse	Tues, Thurs & Sat 9am to 11am. Emergency and long-term food relief. Identification to show low income required.	6/3 Dalton Street, UPPER COOMERA 07 5502 7324

Uniform Price List and Order Form 2020/2021

➡ Student Name:
Parent Name:
Year and Class:
Contact Number:

Pimpama State Primary College Uniform Shop Hours
Monday 1.30pm to 4.00pm
Wednesday 8.00am to 11.00am Friday 8.00am to 10.30am
School Shop Number: 5549 5333
pimpama@wearitto.com.au



Item	Size	Price*		Size	Taken	Ordered	Total
Formal Uniform							
Girls Formal Blouse	All	\$41.00					
Girls Formal Skort	All	\$31.50					
Boys Formal Shirts	All	\$38.85					
Boys Formal Shorts	All	\$29.35					
Unisex Cargo Pants	All	\$37.00					
Unisex Polo	All	\$34.40					
Unisex Sports Shorts	All	\$27.20					
Riversible Bucket Hats	All	\$15.45					
Jacket zip up	All	\$34.00					
Vest	All	\$29.00					
Bag	All	\$59.70					
Socks Twin Pack	All	\$ 9.95					
* Prices are subject to change							

Visit our website to see how you can shop on line and delivery options www.wearitto.com.au

→ Grand Total

Total Items:

Taken:

Ordered:

Total Payment:

☐ Paid by cash

Total Amount:

Credit Card Number:

Cardholder Name:

Expiry Date:

Cardholder's Signature:

☐ Paid by EFTPOS

\$

1. The first step is to identify the problem or question that needs to be answered. This involves understanding the context and the specific requirements of the task.

(Please Print)

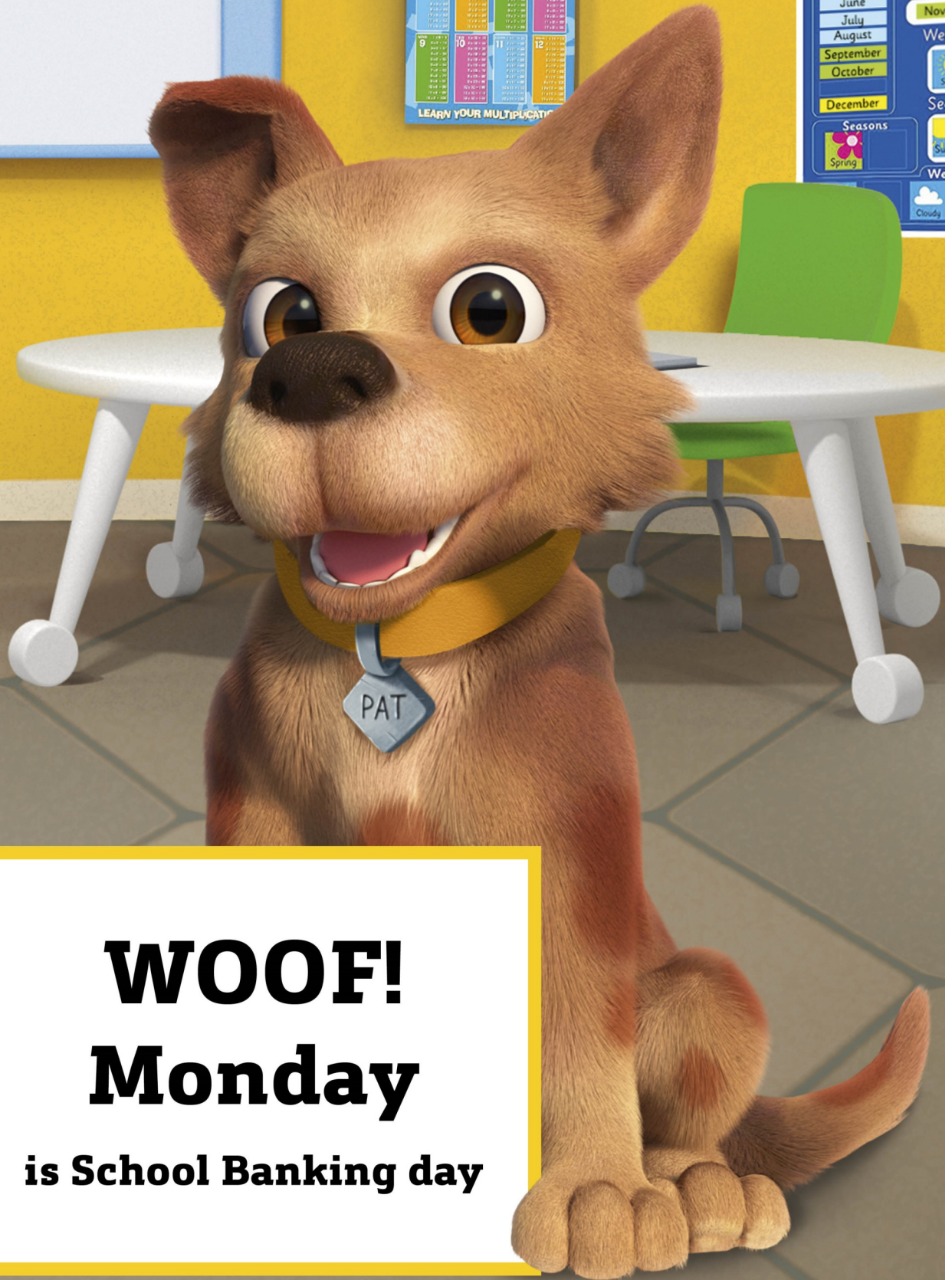
CCV:

☐ Paid by Credit Card

Payment Details

We accept Cash, EFTPOS or Credit Card. We do not accept cheques. Telephone orders during shop hours are welcome.

Beat the back to school rush



WOOF!
Monday
is School Banking day



GOLD COAST DISTRICT RUGBY UNION COMPETITION



RUGBY UNION

SIGN ON

Touch, Tackle, Rugby 7s

HOME GROUNDS TRAINING

**WINDAROO VALLEY STATE HIGH SCHOOL OVAL
240 BEENLEIGH-BEAUDESERT RD, BAHR'S SCRUB**
Entry to fields via Bahrs Scrub Road

Tuesday 5:30 - 6:30pm

Thursday 5:30 - 6:30pm

AGES

6-18 Years Old
Girls & Boys

GAMES

Saturday Mornings

Pre-season Games commencing
late March



www.yatalarugbyunion.com.au
yatalarugby@gmail.com
0456 847 468

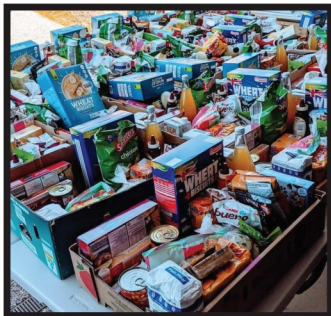
Check out our
Facebook page for
Open Day details





At Destiny Storehouse Gold Coast, you can purchase one of our popular and affordable \$20 hampers.

We are a not-for-profit organisation that provides food relief to families in our community. When you purchase a hamper through us, not only are you saving money on groceries you are helping us to support other families in need!



Our hampers have an amazing variety of pantry, frozen, chilled & fresh produce items.

Anyone is welcome to order through our Facebook page or send us an email and we will respond as soon as we can.

DESTINY
storehouse
est. 2020







@destinystorehousegoldcoast
destinystorehouse@gmail.com





Could \$500 help you with school costs?

Join Saver Plus and we'll match your savings, dollar for dollar, up to \$500 for school costs.

- | | |
|--|--|
|  laptops & tablets |  lessons & activities |
|  uniforms & shoes |  books & supplies |
|  sports fees & gear |  camps & excursions |

To join Saver Plus, you must be at least 18 years or over, have a child at school or starting next year, or attend vocational education yourself, have regular income from paid employment (you or your partner), have a current Health Care or Pensioner Concession Card and be in receipt of an eligible Commonwealth social security benefit, allowance or payment*

benevolent SOCIETY

Contact
your local Saver Plus
Coordinator

Phone
1300 610 355

Email
GoldCoastNthSP@
benevolent.org.au

Online
saverplus.org.au

Find us on Facebook 


saverplus

* many Centrelink payments are eligible, please contact your local Coordinator for more information.

Saver Plus is an initiative of the Brotherhood of St Laurence and ANZ, delivered in partnership with Berry Street, The Benevolent Society and The Smith Family and other local community agencies. The program is funded by ANZ and the Australian Government Department of Social Services. Go to www.dss.gov.au for more information.